### Data for the Month ended January 31, 2024

| S.N. | Received From                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>During<br>the<br>particular<br>month | Resolved<br>During<br>the<br>particular<br>month* | Total<br>pending<br>During the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\ (in days) |
|------|-------------------------------|-------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|------------------------------------|-------------------------------------------|
| 1.   | Directly from<br>Investors    | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 2.   | SEBI (SCORES)                 | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 3.   | Stock Exchanges (if relevant) | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 4.   | Other Sources<br>(if any)     | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
|      | Grand Total                   | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |

I. Initial Public Offer/Follow on Public Offer including Offer for Sale: Main Board/ SME

### Trend of monthly disposal of complaints (For 5 months on rolling basis):

| S.N. | Month           | Carried forward<br>from previous<br>month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month* | Pending at the end<br>of the particular<br>month # |
|------|-----------------|-------------------------------------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1.   | September, 2023 | NA                                        | NA                                         | NA                                          | NA                                                 |
| 2.   | October, 2023   | NA                                        | NA                                         | NA                                          | NA                                                 |
| 3.   | November, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 4.   | December, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 5.   | January, 2024   | NA                                        | NA                                         | NA                                          | NA                                                 |
|      | Grand Total     | NA                                        | NA                                         | NA                                          | NA                                                 |

#### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| S.N. | Year        | Carried<br>forward from<br>previous year | Received<br>during the<br>particular year | Resolved during<br>the particular<br>year | Pending at the end<br>of the particular<br>Year |
|------|-------------|------------------------------------------|-------------------------------------------|-------------------------------------------|-------------------------------------------------|
| 1.   | 2020        | NA                                       | NA                                        | NA                                        | NA                                              |
| 2.   | 2021        | NA                                       | NA                                        | NA                                        | NA                                              |
| 3.   | 2022        | NA                                       | NA                                        | NA                                        | NA                                              |
| 4.   | 2023        | NA                                       | NA                                        | NA                                        | NA                                              |
| 5.   | 2024        | NA                                       | NA                                        | NA                                        | NA                                              |
|      | Grand Total | NA                                       | NA                                        | NA                                        | NA                                              |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

## **II. Rights Issue:**

| S.N. | Received From                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>During<br>the<br>particular<br>month | Resolved<br>During<br>the<br>particular<br>month* | Total<br>pending<br>During the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\ (in days) |
|------|-------------------------------|-------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|------------------------------------|-------------------------------------------|
| 1.   | Directly from<br>Investors    | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 2.   | SEBI (SCORES)                 | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 3.   | Stock Exchanges (if relevant) | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 4.   | Other Sources<br>(if any)     | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
|      | Grand Total                   | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |

Trend of monthly disposal of complaints (For 5 months on rolling basis):

| S.N. | Month           | Carried forward<br>from previous<br>month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month* | Pending at the end<br>of the particular<br>month # |
|------|-----------------|-------------------------------------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1.   | September, 2023 | NA                                        | NA                                         | NA                                          | NA                                                 |
| 2.   | October, 2023   | NA                                        | NA                                         | NA                                          | NA                                                 |
| 3.   | November, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 4.   | December, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 5.   | January, 2024   | NA                                        | NA                                         | NA                                          | NA                                                 |
|      | Grand Total     | NA                                        | NA                                         | NA                                          | NA                                                 |

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| S.N. | Year        | Carried<br>forward from<br>previous year | Received<br>during the<br>particular year | Resolved during<br>the particular<br>year | Pending at the end<br>Of the particular<br>year |
|------|-------------|------------------------------------------|-------------------------------------------|-------------------------------------------|-------------------------------------------------|
| 1.   | 2020        | NA                                       | NA                                        | NA                                        | NA                                              |
| 2.   | 2021        | NA                                       | NA                                        | NA                                        | NA                                              |
| 3.   | 2022        | NA                                       | NA                                        | NA                                        | NA                                              |
| 4.   | 2023        | NA                                       | NA                                        | NA                                        | NA                                              |
| 5.   | 2024        | NA                                       | NA                                        | NA                                        | NA                                              |
|      | Grand Total | NA                                       | NA                                        | NA                                        | NA                                              |

A Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

## III. Qualified Institutional Placement (QIPs)

| S.N. | Received From                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>During<br>the<br>particular<br>month | Resolved<br>During<br>the<br>particular<br>month* | Total<br>pending<br>During the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\ (in days) |
|------|-------------------------------|-------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|------------------------------------|-------------------------------------------|
| 1.   | Directly from<br>Investors    | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 2.   | SEBI (SCORES)                 | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 3.   | Stock Exchanges (if relevant) | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 4.   | Other Sources<br>(if any)     | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
|      | Grand Total                   | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |

Trend of monthly disposal of complaints (For 5 months on rolling basis):

| S.N. | Month           | Carried forward<br>from previous<br>month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month* | Pending at the end<br>of the particular<br>month # |
|------|-----------------|-------------------------------------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1.   | September, 2023 | NA                                        | NA                                         | NA                                          | NA                                                 |
| 2.   | October, 2023   | NA                                        | NA                                         | NA                                          | NA                                                 |
| 3.   | November, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 4.   | December, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 5.   | January, 2024   | NA                                        | NA                                         | NA                                          | NA                                                 |
|      | Grand Total     | NA                                        | NA                                         | NA                                          | NA                                                 |

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| S.N. | Year        | Carried<br>forward from<br>previous year | Received<br>during the<br>particular year | Resolved during<br>the particular<br>year | Pending at the end<br>ofthe particular<br>year |
|------|-------------|------------------------------------------|-------------------------------------------|-------------------------------------------|------------------------------------------------|
| 1.   | 2020        | NA                                       | NA                                        | NA                                        | NA                                             |
| 2.   | 2021        | NA                                       | NA                                        | NA                                        | NA                                             |
| 3.   | 2022        | NA                                       | NA                                        | NA                                        | NA                                             |
| 4.   | 2023        | NA                                       | NA                                        | NA                                        | NA                                             |
| 5.   | 2024        | NA                                       | NA                                        | NA                                        | NA                                             |
|      | Grand Total | NA                                       | NA                                        | NA                                        | NA                                             |

 $^{\wedge}$  Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

### IV. Preferential Issue

| S.N. | Received From                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>During<br>the<br>particular<br>month | Resolved<br>During<br>the<br>particular<br>month* | Total<br>pending<br>During the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\ (in days) |
|------|-------------------------------|-------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|------------------------------------|-------------------------------------------|
| 1.   | Directly from<br>Investors    | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 2.   | SEBI (SCORES)                 | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 3.   | Stock Exchanges (if relevant) | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 4.   | Other Sources<br>(if any)     | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
|      | Grand Total                   | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |

Trend of monthly disposal of complaints (For 5 months on rolling basis):

| S.N. | Month           | Carried forward<br>from previous<br>month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month* | Pending at the end<br>of the particular<br>month # |
|------|-----------------|-------------------------------------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1.   | September, 2023 | NA                                        | NA                                         | NA                                          | NA                                                 |
| 2.   | October, 2023   | NA                                        | NA                                         | NA                                          | NA                                                 |
| 3.   | November, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 4.   | December, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 5.   | January, 2024   | NA                                        | NA                                         | NA                                          | NA                                                 |
|      | Grand Total     | NA                                        | NA                                         | NA                                          | NA                                                 |

### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| S.N. | Year        | Carried<br>forward from<br>previous year | Received<br>during the<br>particular year | Resolved during<br>the particular<br>year | Pending at the end<br>of the particular<br>year |
|------|-------------|------------------------------------------|-------------------------------------------|-------------------------------------------|-------------------------------------------------|
| 1.   | 2020        | NA                                       | NA                                        | NA                                        | NA                                              |
| 2.   | 2021        | NA                                       | NA                                        | NA                                        | NA                                              |
| 3.   | 2022        | NA                                       | NA                                        | NA                                        | NA                                              |
| 4.   | 2023        | NA                                       | NA                                        | NA                                        | NA                                              |
| 5.   | 2024        | NA                                       | NA                                        | NA                                        | NA                                              |
|      | Grand Total | NA                                       | NA                                        | NA                                        | NA                                              |

 $^{\wedge}$  Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

## V. Buyback of Securities

| S.N. | Received From                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>During<br>the<br>particular<br>month | Resolved<br>During<br>the<br>particular<br>month* | Total<br>pending<br>During the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\ (in days) |
|------|-------------------------------|-------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|------------------------------------|-------------------------------------------|
| 1.   | Directly from<br>Investors    | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 2.   | SEBI (SCORES)                 | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 3.   | Stock Exchanges (if relevant) | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 4.   | Other Sources<br>(if any)     | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
|      | Grand Total                   | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |

Trend of monthly disposal of complaints (For 5 months on rolling basis):

| S.N. | Month           | Carried forward<br>from previous<br>month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month* | Pending at the end<br>of the particular<br>month # |
|------|-----------------|-------------------------------------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1.   | September, 2023 | NA                                        | NA                                         | NA                                          | NA                                                 |
| 2.   | October, 2023   | NA                                        | NA                                         | NA                                          | NA                                                 |
| 3.   | November, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 4.   | December, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 5.   | January, 2024   | NA                                        | NA                                         | NA                                          | NA                                                 |
|      | Grand Total     | NA                                        | NA                                         | NA                                          | NA                                                 |

| S.N. | Year        | Carried<br>forward from<br>previous year | Received<br>during the<br>particular year | Resolved during<br>the particular<br>year | Pending at the end<br>of the particular<br>year |
|------|-------------|------------------------------------------|-------------------------------------------|-------------------------------------------|-------------------------------------------------|
| 1.   | 2020        | NA                                       | NA                                        | NA                                        | NA                                              |
| 2.   | 2021        | NA                                       | NA                                        | NA                                        | NA                                              |
| 3.   | 2022        | NA                                       | NA                                        | NA                                        | NA                                              |
| 4.   | 2023        | NA                                       | NA                                        | NA                                        | NA                                              |
| 5.   | 2024        | NA                                       | NA                                        | NA                                        | NA                                              |
|      | Grand Total | NA                                       | NA                                        | NA                                        | NA                                              |

- ∧ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

#### VI. Delisting of Securities

| S.N. | Received From                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>During<br>the<br>particular<br>month | Resolved<br>During<br>the<br>particular<br>month* | Total<br>pending<br>During the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\ (in days) |
|------|-------------------------------|-------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|------------------------------------|-------------------------------------------|
| 1.   | Directly from<br>Investors    | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
|      | Investors                     |                                                 |                                                  |                                                   |                                                         |                                    |                                           |
| 2.   | SEBI (SCORES)                 | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 3.   | Stock Exchanges (if relevant) | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
| 4.   | Other Sources<br>(if any)     | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |
|      | Grand Total                   | NA                                              | NA                                               | NA                                                | NA                                                      | NA                                 | NA                                        |

# Trend of monthly disposal of complaints (For 5 months on rolling basis):

| S.N. | Month           | Carried forward<br>from previous<br>month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month* | Pending at the end<br>of the particular<br>month # |
|------|-----------------|-------------------------------------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1.   | September, 2023 | NA                                        | NA                                         | NA                                          | NA                                                 |
| 2.   | October, 2023   | NA                                        | NA                                         | NA                                          | NA                                                 |
| 3.   | November, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 4.   | December, 2023  | NA                                        | NA                                         | NA                                          | NA                                                 |
| 5.   | January, 2024   | NA                                        | NA                                         | NA                                          | NA                                                 |
|      | Grand Total     | NA                                        | NA                                         | NA                                          | NA                                                 |

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| S.N. | Year        | Carried<br>forward from<br>previous year | Received<br>during the<br>particular year | Resolved during<br>the particular<br>year | Pending at the end<br>of the particular<br>year |
|------|-------------|------------------------------------------|-------------------------------------------|-------------------------------------------|-------------------------------------------------|
| 1.   | 2020        | NA                                       | NA                                        | NA                                        | NA                                              |
| 2.   | 2021        | NA                                       | NA                                        | NA                                        | NA                                              |
| 3.   | 2022        | NA                                       | NA                                        | NA                                        | NA                                              |
| 4.   | 2023        | NA                                       | NA                                        | NA                                        | NA                                              |
| 5.   | 2024        | NA                                       | NA                                        | NA                                        | NA                                              |
|      | Grand Total | NA                                       | NA                                        | NA                                        | NA                                              |

- ∧ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

# VII. Substantial Acquisition of Shares & Takeovers

| S.N. | Received From                 | Pending<br>as at the<br>end of<br>last<br>month | Received<br>During<br>the<br>particular<br>month | Resolved<br>During<br>the<br>particular<br>month* | Total<br>pending<br>During the<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^\ (in days) |
|------|-------------------------------|-------------------------------------------------|--------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|------------------------------------|-------------------------------------------|
| 1.   | Directly from<br>Investors    | Nil                                             | Nil                                              | Nil                                               | Nil                                                     | Nil                                | Not Applicable                            |
| 2.   | SEBI (SCORES)                 | Nil                                             | Nil                                              | Nil                                               | Nil                                                     | Nil                                | Not Applicable                            |
| 3.   | Stock Exchanges (if relevant) | Nil                                             | Nil                                              | Nil                                               | Nil                                                     | Nil                                | Not Applicable                            |
| 4.   | Other Sources<br>(if any)     | Nil                                             | Nil                                              | Nil                                               | Nil                                                     | Nil                                | Not Applicable                            |
|      | Grand Total                   | Nil                                             | Nil                                              | Nil                                               | Nil                                                     | Nil                                | Not Applicable                            |

Trend of monthly disposal of complaints (For 5 months on rolling basis):

| S.N. | Month           | Carried forward<br>from previous<br>month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month* | Pending at the end<br>of the particular<br>month # |
|------|-----------------|-------------------------------------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1.   | September, 2023 | Nil                                       | Nil                                        | Nil                                         | Nil                                                |
| 2.   | October, 2023   | Nil                                       | Nil                                        | Nil                                         | Nil                                                |
| 3.   | November, 2023  | Nil                                       | Nil                                        | Nil                                         | Nil                                                |
| 4.   | December, 2023  | Nil                                       | Nil                                        | Nil                                         | Nil                                                |
| 5.   | January, 2024   | Nil                                       | Nil                                        | Nil                                         | Nil                                                |
|      | Grand Total     | Nil                                       | Nil                                        | Nil                                         | Nil                                                |

# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis):

| S.N. | Year        | Carried<br>forward from<br>previous year | Received<br>during the<br>particular year | Resolved during<br>the particular<br>year | Pending at the end<br>of the particular<br>year |
|------|-------------|------------------------------------------|-------------------------------------------|-------------------------------------------|-------------------------------------------------|
| 1.   | 2020        | NA                                       | NA                                        | NA                                        | NA                                              |
| 2.   | 2021        | NA                                       | NA                                        | NA                                        | NA                                              |
| 3.   | 2022        | NA                                       | NA                                        | NA                                        | NA                                              |
| 4.   | 2023        | NA                                       | Nil                                       | Nil                                       | Nil                                             |
| 5.   | 2024        | Nil                                      | Nil                                       | Nil                                       | Nil                                             |
|      | Grand Total | Nil                                      | Nil                                       | Nil                                       | Nil                                             |

A Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.