



AFCO INVESTMENTS SERVICES PVT LTD

SEBI Registration No: INZ000104430

1. Vision

Afco Investments Services Pvt Ltd focuses on participating in the growth of India's bond and fixed-income markets. With a strong institutional presence and experienced team, Afco Investments Services Pvt Ltd aims to provide efficient access to debt market instruments and investment solutions to a diverse investor base.

Afco Investments Services Pvt Ltd serves banks, financial institutions, mutual funds, insurance companies, pension and provident funds, corporates, and high-net-worth investors with research-driven fixed-income solutions.

Afco Investments Services Pvt Ltd is a recognized participant in the Indian debt market with presence across multiple financial service segments .

2. Mission

Our mission is to understand and fulfill client investment needs through transparent, efficient, and professional services.

We aim to:

- Deliver trusted investment solutions in debt markets.
- Protect investor interests through fair practices.
- Maintain long-term client relationships.
- Provide efficient execution and settlement of transactions.

3. Services Provided by the Stock Broker

Afco Investments Services Pvt Ltd provides intermediation services in the debt market to institutional and HNI investors.

Afco Investments Services Pvt Ltd facilitates transactions in:

- Government Securities (G-Secs)
- Treasury Bills (T-Bills)
- State Development Loans (SDLs)
- Corporate Bonds and Non-SLR Bonds
- Certificates of Deposit (CDs)
- Commercial Paper (CP)



4. Rights of Investors

Investors have the right to:

- Receive fair, transparent, and non-discriminatory services.
- Obtain trade confirmations.
- Access grievance redressal mechanisms.
- Protection of personal and financial information.

5. Responsibilities of Investors

Investors are responsible for:

- Providing accurate and updated KYC information.
- Reviewing trade confirmations and statements promptly.
- Understanding risks associated with debt investments.
- Maintaining confidentiality of account credentials.
- Reporting discrepancies immediately.

7. Grievance Redressal Mechanism

We are committed to efficient grievance resolution.

Step 1: Contact AFCO INVESTMENTS SERVICES PVT LTD

Compliance Officer: Mr. Atul Balmukund Oza

☎ +91 9821068634

✉ atul@afcogroup.in

🏢 604-605, Cosmos Plaza, JP Road, Near DN Nagar Metro Station, Andheri (W) – 400053

Support Email: investorgrievances@afcogroup.in

Resolution Timeline: Within 7 working days (where possible)

Step 2: Stock Exchange

NSE: <https://investorhelpline.nseindia.com>

BSE: <https://bsecregs.bseindia.com/ecomplaint/frmInvestorHome.aspx>

Step 3: SEBI SCORES

<https://scores.gov.in>



Step 4: Online Dispute Resolution (ODR)

<https://smartodr.in/login>

8. Investor Awareness

Investors are encouraged to:

- Stay informed about market risks.
- Review statements regularly.
- Verify information before investing.
- Contact the broker in case of discrepancies.
